

Policy & Operations Committee Meeting Connect for Health Colorado June 26, 2023 4:00 PM – 6:00 PM

I.	Welcome & Introductions a. Approval of April & May Minutes		Allison Neswood	4:00 – 4:05 PM
II.	Partner Updates a. HCPF b. DOI	Update Update	Marivel Klueckman Deb Judy & Kyla Hoskins	4:05 – 4:20 PM
III.	Quarterly Complaints	Update	Justin Brandon	4:20 – 4:30 PM
IV.	Customer Operations & CRM System Transition	Update	Justin Brandon	4:30 – 4:45 PM
v.	Public Comment			4:45 – 5:00 PM
VI.	Adjourn			5:00 PM

Written public comment of no more than 2 pages in length will be accepted by the Board no less than 24 hours in advance of a Board Meeting (including Board Committee Meetings). Written public comment will not be accepted after adjournment. Only properly submitted written submissions from the public will be appended to the official minutes.